TERMS AND CONDITIONS OF USE

OWL TRANSFER

Version in force as of November 9, 2026

OWL Transfer is a web platform accessible at the address www.owltransfer.com (the “Site”), operated by VOCRYPTE, a single-shareholder simplified joint-stock company (SASU) with a share capital of 13 000 euros, having its registered office at 12, Rue de la Part Dieu in Lyon (69003), registered with the Lyon Trade and Companies Register under number 942 844 614, and holding the intra-community VAT number FR 80942844614 (the “Company”). The platform offers various online file transfer services.

The purpose of these Terms and Conditions of Use (the “Terms” or, taken together, the “Agreement”) is to define the terms and conditions governing the relationship between Users of the Site and the Company. These Terms constitute a contractual agreement for an indefinite period, starting from the moment the User accepts this Agreement.

The User agrees to comply with these Terms and to check that the law of their country allows the use of the Services. They acknowledge having read them and agree to be bound by them. If they access the Site on behalf of a company, they remain personally bound.

PRELIMINARY ARTICLE – DEFINITIONS

Definitions

Unless defined elsewhere in this Agreement, capitalized terms and expressions used below have the following meanings:

“Subscription” has the meaning set forth in Article 2.1;

“Subscriber” refers to any User who has subscribed to a Subscription;

“Terms” has the meaning assigned in the preamble;

“Agreement” has the meaning assigned in the preamble;

“File(s)” means any file that may be processed via the Services;

“Service(s)” refers to the services offered by the Company on the Site as described in Articles 2 and 3;

“Site” has the meaning assigned in the preamble;

“Company” has the meaning assigned in the preamble; and

“User” means any natural or legal person using the Site.

ARTICLE 1 – ELIGIBILITY FOR THE SERVICES – ACCOUNT CREATION

1.1. Eligibility for the Services

To be eligible for the Services, the User must be:

an individual who is at least 18 years old and has full legal capacity; or

a legal entity duly registered as such with the competent trade and companies register.

Creating a member account is not required to use the Services unless the User subscribes to a Subscription.

However, the User must identify themselves using a valid email address.

1.2. Account Creation

Creating a member account on the Site is a mandatory prerequisite for subscribing to a Subscription. This requires filling out the registration form available on the Site, providing accurate, up-to-date, and complete information. This information must be regularly updated by the User to ensure its accuracy.

The User must choose a username consisting of a valid email address and a password. The User's login credentials are strictly confidential. In case of unauthorized use of their account or any breach of confidentiality and security of their credentials, the User must promptly notify the Company.

Each User agrees to create only one account corresponding to their profile, noting that an IP address is associated with each account. In the event of suspected unauthorized use of the same account by multiple Users, the Company may suspend and/or delete access to the Site for the Users concerned.

ARTICLE 2 – OPERATION OF THE SERVICES

2.1. Description of the Services

The Site provides access to a file-sharing service, including, among other features, password protection or self-destruction of the file (the "Service(s)"). A File may be sent by email to a recipient, or shared by means of a link. In a transfer sent by email, the recipient sees the name of the sender's account or, failing that, their verified email address; the page of a link never shows the sender's address.

Some of the Services are only available through a Subscription (the "Subscription"), as specified in Article 3, such as watermarking with the OWL Transfer logo or requiring the prior signing of a non-disclosure agreement. In any case, Article 2 also governs the terms of use of Services accessible via Subscription, unless expressly stated otherwise in Article 3.

2.2. License to Use

The Company grants the User a personal, non-exclusive, non-transferable, and non-assignable right to use the Services for as long as the Services are made available by the Company to said User.

The User may not make the Services available to any third party and strictly refrains from any other use, particularly any adaptation, modification, translation, arrangement, distribution, removal - this list not being exhaustive. Furthermore, without prejudice to the provisions of Article 4.2 below, the User is prohibited from reproducing any element of the Site or any related documentation, by any means, in any form, and on any medium.

2.3. Service Availability

The Company makes the Services available to the User via the internet 24/7, except during maintenance periods. Services related to a Subscription are only accessible for the duration of the Subscription and subject to full compliance with these terms by the Subscriber.

The Company reserves the right to update and make functional modifications to the Services at any time. Such updates and modifications may temporarily render the Services unavailable.

The Company is not liable for Service downtime or slow performance.

The User agrees not to expose the Services to any hacking risks or attempts to exploit the Site's or its system's vulnerabilities. As such, the User must implement all necessary measures to prevent such risks or any others that may affect the Site or its hosting provider.

2.4. Duration of the Services

The Services are provided to Users by the Company for an indefinite period. The Company may terminate the Services at any time without compensation to the Users.

By exception, Subscribers have access to the subscribed Services for the full duration of their Subscription, in accordance with Article 3.

If the Subscription or the Services end, the User's data and Files are deleted without prior notice.

2.5. Nature of Files Processed

The User agrees not to upload any File whose content may infringe upon public order or moral standards, provoke third-party complaints, or violate applicable legal provisions.

If the Company is held liable by a third party on account of a File provided by a User, that User indemnifies the Company for all consequences, including defence costs.

Password protection of a File is not absolute: the User keeps this password confidential, and the Company is not responsible for how it is stored or shared.

The User keeps a backup of the data they transmit; the Company is not liable for their non-receipt or loss.

2.6. Quality of Shared Files

For Services used without an account or with a free account, the Company does not guarantee the effectiveness of the Services. Under a Subscription, it undertakes, on a best-efforts basis, to maintain the integrity of shared Files. The User is solely responsible for the Files they share; the recipient must have the tools needed to receive them.

2.7. Access and Sharing of Shared Files

The User is informed that they do not have access to the shared Files via the Site, but only to a history of shared Files.

The User may generate a sharing link on the Site, which they distribute themselves. They are solely responsible for this distribution. The Company never sends this link by email. The Company cannot control the terms and conditions of such sharing.

To generate a link without an account, the User must confirm their email address with a code received at that address. The User who generated a link receives emails about downloads of the File and a reminder before the link expires. The Company may limit the number of downloads of a link and the number of links that can be generated per day.

The generated link remains accessible and valid for a maximum of seven (7) calendar days from the time the File is shared, without an account or with a free account. Depending on the Subscription, the User may choose a validity period of up to thirty (30) calendar days. When the link expires, the File is deleted.

A File shared in 'OneTimeView' mode can be viewed only once: it is deleted, together with its protected version, within one hour after the viewing session ends, and at the latest when the link expires. A OneTimeView File is limited to 500 MB (150 MB with a Basic account); only MP4 video and PDF formats are accepted.

If the User subscribes to a specific Subscription, they may require the recipient to accept a non-disclosure agreement (NDA) before accessing the shared Files. The Company provides a template NDA in French. The Company guarantees neither the legal effectiveness of the NDA nor its suitability for the User's needs; the User remains free to consult counsel. The NDA remains the property of the Company.

2.8. Data Ownership

2.8.1. Principle

The User retains ownership of all data submitted using the Services.

2.8.2. Purpose, Nature, and Legal Basis for Processing Personal Data

In the course of providing the Services, the Company may process personal data included in the User's Files.

This data is processed solely for the provision of the Services.

2.8.3. Company's Role

In accordance with Regulation (EU) 2016/679 of April 27, 2016, the Company acts only as a processor on behalf of the User with regard to personal data processing.

Accordingly, the Company does not determine the purposes or means of processing. Personal data is only processed on the User's instructions entered via the Site, including regarding transfers to third countries or international organizations, unless required by EU or national law, in which case the Company will inform the User unless prohibited for important public interest reasons.

If the Company considers any instruction to be in breach of applicable data protection laws, it shall immediately inform the User.

2.8.4. Confidentiality, Security, and Cooperation

The Company commits to ensuring that its staff and any subcontractors:

do not make copies of documents and data except as necessary for performance of the Services or with the User's prior consent, and more generally to guarantee the confidentiality of personal data; and

implement the security measures required under Article 32 of Regulation (EU) 2016/679 of the 27th of April 2016.

Additionally, throughout the duration of the Services, the Company undertakes to:

assist the User, as far as possible, in responding to requests from data subjects exercising their rights under Chapter III of Regulation (EU) 2016/679 of the 27th April 2016 (e.g., access, rectification, erasure, restriction, objection, portability); and

notify the User, at the email address they provided to the Company, of any personal data breach without undue delay. This notification will include all relevant documentation for regulatory notification, if needed.

2.8.5. Sub processors

The User authorizes the Company to use any sub processors of its choice to execute these terms. Any addition or replacement of a sub processor gives rise, before it takes effect, to an update of the list below and of these Terms, accepted under the conditions of Article 10.2. If the User objects, they are free to delete their account under the conditions of Article 3.2. The addition or replacement of a sub processor does not give rise to any refund or compensation, including for a Subscription in progress.

The Company ensures that sub processors are bound by the same data protection obligations as it is. If a sub processor fails to meet its obligations, the Company remains fully liable to the User.

Under these conditions, the Company informs users that it will, for the time being, use the following subcontractors:

Infomaniak Network SA – www.infomaniak.com

Cloudflare, Inc. – www.cloudflare.com – a company governed by US law; encrypted storage in data centres located in Europe.

Scaleway SAS – www.scaleway.com – data centres located in France.

Stripe Payments Europe Ltd – https://stripe.com/fr/privacy – The Company does not store any banking data of the User; it is processed directly by the payment service provider.

EZDRM, Inc. – https://www.ezdrm.com/privacy

2.9. Reversibility

The Company does not return any data to the User, including in the case of a Subscription.

2.10. ‘OneTimeView’ Feature

The protections of the OneTimeView feature limit the capture, recording and downloading of the content, without being able to prevent them entirely, depending on the recipient’s device and software. The Company is not liable for any copy or redistribution made by such means. The OneTimeView feature does not benefit from the private end-to-end encryption described in Article 2.11. A File sent in OneTimeView mode cannot be downloaded: it only opens in the protected player.

2.11. Private End-to-End Encryption

The Site provides a private end-to-end encryption feature. Files are then encrypted on the User's device before being transmitted: the Company has no access to their unencrypted content and cannot decrypt them, including when the recipient has no key. The Company knows the information about the transfer, in particular the size of the Files and the recipient's address, but not their content.

With a link, private end-to-end encryption is reserved for Subscribers. If the recipient has no key, the User receives a code, which they send to the recipient themselves, by a different means than the link; the Company does not know this code and does not keep it.

The User may keep their private key themselves or use the optional secure storage provided by the Company; in both cases, it is their responsibility to keep a backup copy.

Loss of the private key, the passphrase or the code makes access to the Files concerned permanently impossible: the Company can neither recover nor replace them, and cannot be held liable in this respect.

For each private end-to-end encrypted transfer, the sender’s account and the recipient’s account keep a fingerprint history: the date, the fingerprint of their key and that of the other key. It allows each of them to check with the other party, by a different means, that no one has come between them. This history is visible only to the account concerned.

The Company also keeps a log of key-related events (creation, deletion, recovery). It contains neither the keys nor the content of the Files.

2.12. Browser Encryption

By default, Files are encrypted in the User's browser before being sent ("browser encryption"); the storage provider then only receives encrypted Files. The decryption key is included in the File's link; the Company keeps a protected copy of it, in particular to send the link to the recipient by email and to allow the User to retrieve their link. Watermarked videos and OneTimeView Files do not benefit from browser encryption: they go through the storage provider, then the Company's servers prepare and encrypt them. For protection under which the Company has no access to the unencrypted content of Files, the User may choose the private end-to-end encryption described in Article 2.11.

ARTICLE 3 – SUBSCRIPTION

3.1. Purpose of the Subscription

The Company offers on the Website a Subscription that provides access to additional services.

Depending on the chosen Subscription plan (Premium or Premium Plus), the Subscriber benefits in particular from:

– higher sending volumes;

– links valid for up to thirty (30) calendar days;

– the ability to condition the opening of Shared Files on the recipient's acceptance of a confidentiality agreement;

– the 'OneTimeView' feature, within the limits described in Article 2.10;

– the private end-to-end encryption described in Article 2.11.

The volumes and limits of each plan, including without an account and with a free account, are shown on the Plans page of the Site. To prevent abuse, the Company may limit the number of transfers, in particular without an account and with a free account, as well as interrupted or unfinished transfers.

The business plans (Pro, Team and Enterprise) are described on the Plans page of the Site. The contents of the Enterprise plan are defined by mutual agreement between the Parties; unless otherwise stipulated, its terms are established in accordance with this Article 3. Under the Team plan, the team administrator can see, for each member, the date, size and status of transfers, without ever accessing the names or content of the Files; the client company is responsible for informing its team members.

The Pro plan is reserved for a single user: the account may not be shared and can be signed in on up to five (5) devices. Beyond that, the oldest session is automatically signed out.

The Subscription is personal. As such, the Subscriber may not assign or make available, including free of charge, all or part of the rights and obligations applicable to the subscribed Subscription without the prior written consent of the Company.

3.2. Duration of the Subscription

By subscribing to the Subscription, the Subscriber does not undertake to remain subscribed for any minimum period. The Subscriber may cancel the Subscription at any time from their personal space. Cancellation takes effect at the end of the current billing period, until which the Subscriber keeps access to the services of their Subscription; no refund is due for the period already started. If the Subscriber deletes their account, the Subscription is cancelled immediately, without waiting for the end of the current billing period; no refund is due, including for an annual Subscription: the period already paid is forfeited.

For the purposes of these Terms and Conditions, the "Renewal Date" means the date on which the Subscription is renewed in accordance with the billing period selected by the Subscriber at the time of subscription, namely each month on the anniversary date of the subscription for a monthly Subscription (or the last day of the month when that date does not exist), or every twelve (12) months for an annual Subscription.

The subscription shall only be deemed final upon the Company sending the Subscriber an email confirming acceptance of the subscription.

3.3. Pricing

The Subscription is offered at the current rate displayed on the Website at the time of subscription. Prices of plans for individuals are expressed in euros (EUR), inclusive of all taxes. Prices of business plans are expressed in euros excluding taxes, with the applicable VAT added.

Prices may be changed at any time, without effect on the period already paid.

Subscription volumes are calculated over the last thirty (30) days. Any underuse shall not justify any refund or any carryover from one period to another.

When the volumes of their Subscription are used up, the Subscriber may purchase a recharge, at the price of one month of their Subscription: their counters are then reset to zero, without changing the date of their next payment. Only one recharge is possible per thirty (30) day period.

Discount codes. A discount code applies to the price actually paid, monthly or annual, that is, after any annual discount, for the period set by the code. Discounts are not added together: they apply one after the other.

Gift codes. A gift code gives access to a paid plan for a fixed period, without any payment method and without any charge. It can only be used once per account, and not by an account that already has a plan in progress or that belongs to a team. Its number of uses and its activation deadline may be limited. At the end of the free period, the account automatically returns to the free plan (Basic).

3.4. Payment Terms

For a monthly Subscription, the Subscription fee shall be charged on the monthly anniversary of the Subscription, using the payment method selected by the Subscriber. The first monthly payment shall be due and charged immediately upon subscription.

For an annual Subscription, the full amount corresponding to one year of Subscription shall be due and charged in full at the time of subscription. The Subscription shall automatically renew on each annual anniversary of the subscription date using the payment method selected by the Subscriber, unless the Subscription is cancelled in accordance with these Terms and Conditions.

Payments made by the Subscriber shall only be deemed final once the Company has effectively received the amounts due.

An invoice shall be issued by the Company for each payment.

If a payment fails, the Company may suspend access to the Subscription services until the payment is regularised.

3.5. Warranties

The Subscriber is informed that, pursuant to Article 15 of Law No. 2004-575 of June 21, 2004, the Company is legally liable to the Subscriber for the proper performance of the obligations arising from these terms, whether those obligations are performed by the Company itself or by other service providers, without prejudice to its right of recourse against them.

However, the Company may be exempted from all or part of its liability by proving that the failure or improper performance of these terms is attributable either to the Subscriber, to an unforeseeable and insurmountable act of a third party unrelated to the provision of the services covered by these terms, or to a force majeure event.

If the User is a professional within the meaning of the Consumer Code, the Company's liability, regardless of the cause, shall be limited to the amount of the disputed Service or the performance giving rise to said liability.

The consumer Subscriber benefits from the legal guarantee of conformity for digital services provided for in Articles L. 224-25-12 et seq. of the French Consumer Code, for the entire duration of their Subscription. They exercise this guarantee through the support form in their personal space.

3.6. Right of Withdrawal

In accordance with applicable legal provisions, the Subscriber has a withdrawal period of 14 days from the date of subscription.

However, by accepting these Terms, the Subscriber may expressly request that the Company begin immediate execution of the provisions hereof before the expiry of the withdrawal period and expressly waive their right of withdrawal. Consequently, pursuant to Article L. 221-28 of the Consumer Code, subsection 13, the Subscriber will not be able to withdraw from their commitment made on the Website.

3.7. Pre-Contractual Information – Subscriber Acceptance

The Subscriber acknowledges having received, before subscribing, these Terms and the information provided for in Articles L. 111-1 to L. 111-8 of the French Consumer Code.

ARTICLE 4 – USE OF THE SITE

4.1 Right of Access to the Site

Use of the Site requires an internet connection and a recent version of a browser (Chrome, Firefox or Safari). The hardware and software required are the User's responsibility.

Some features depend on the browser, the device and its capabilities, in particular for large Files, private end-to-end encryption on Safari and use on mobile. The Company does not guarantee full compatibility with every device and browser, and may restrict certain features depending on the browser or operating system.

4.2 User Obligations

Users must not:

transmit, publish, distribute, store, or destroy any material, particularly Site content, in violation of applicable laws or regulations concerning the collection, processing, or transfer of personal data;

provide inaccurate information in any form offered on the Site or fail to regularly update such information;

disseminate any data, information, or content that is defamatory, abusive, obscene, offensive, violent or incites violence, or that is political, racist, or xenophobic in nature, and more generally, any content that violates applicable laws and regulations or public decency;

to reference or create links to non-public content on the Site, or to reproduce such content, except with the Company's express, prior, and written consent;

use information, content, or any data found on the Site to offer a service deemed, at the Company's sole discretion, as competing with the Company;

sell, trade, or monetize any information, content, or data found on the Site or services offered by the Site without the express written consent of the Company;

perform reverse engineering, decompile, disassemble, decipher or otherwise attempt to obtain the source code related to any intellectual property used to provide all or part of the Services;

to use manual or automated software, robots, scripts, or other means to access, crawl, scrape, extract, or index any page of the Site, except for search engines accessing publicly available pages;

compromise or attempt to compromise the security of any of the Company's websites. This includes attempts to probe, scan, or test the vulnerability of a system or network or to breach security or authentication measures without express prior authorization;

counterfeit or use the Company's products, logos, trademarks, or any other elements protected by intellectual property rights;

mimic the appearance or function of the Site, for example, by mirroring it;

disrupt or interfere, directly or indirectly, with the Company or the Services, or place an unreasonable load on the Site's infrastructure, or attempt to transmit or activate computer viruses through or on the Site.

Security breaches of systems or networks may result in civil and criminal liability. The Company may refer violators to judicial authorities.

Users agree to use the Site fairly, in accordance with its intended purpose, legal and regulatory provisions, these Terms, and accepted standards of conduct.

ARTICLE 5 – INTELLECTUAL PROPERTY

All content on the Site, platforms, and software made available, including designs, texts, NDAs, graphics, images, videos, information, logos, button icons, software, audio files, and others, belong to the Company or its partners.

Any full or partial representation, reproduction, or exploitation of the content and services offered by the Company, by any means whatsoever, without the Company's prior written authorization, is strictly prohibited and may lead to legal proceedings.

ARTICLE 6 – PERSONAL DATA

6.1 Data Collected

The Company collects the following data:

When creating a member account: email address, IP address; first name and last name, if later entered in the profile;

During any use of the Services: email address, IP address;

Log files and Internet Protocol (IP) address: Each time the User connects to the Site, the Company receives the URL of the site from which the User arrived. The Company also receives the User's IP address and certain information related to their computer's operating system or their internet browser.

Cookies: the Site only sets cookies necessary for its operation, security and payment. The full list is on the Cookies page.

6.2 Retention of Collected Data

Personal data is retained:

In the case of using the Services without first creating a member account: for a period of 12 months from the last use of the Services;

In the case of creating a member account: for as long as the member account exists, unless deleted by the User using the dedicated procedure provided on the Site.

Identification data linked to each transfer and each account (IP address, connection port, date, email address) is kept for one year in a separate register, for the Company's legal obligations as a host, then deleted.

The fingerprint history mentioned in Article 2.11 is erased, together with the User's key identifier, after a period of thirty (30) days following the deletion of the account.

In the key log, the information identifying the account is deleted six (6) months after each event, and as soon as the account is deleted: only the date and the nature of the event then remain.

In accordance with the applicable regulations, the User has the right to access, rectify, and delete personal data concerning them, as well as the right to object to the communication of such data to third parties for legitimate reasons.

When creating their account, the User may choose to receive OWL Transfer newsletters by ticking the box provided for this purpose, which is never ticked by default. They may withdraw this consent at any time, using the unsubscribe link in each newsletter or by writing to support@owltransfer.com.

Users may exercise these rights by writing to the following email address: support@owltransfer.com or postal address: VOCRYPTE – 12 Rue de la Part Dieu – Lyon (69003), France.

A response to the User's request will be provided within 30 days.

6.3 Purposes of Data Collection

Personal data is collected from Users for the following purposes: (i) to allow the User to fully benefit from the Services and features offered by the Site, (ii) to prevent any fraud, and (iii) for internal and aggregated statistical purposes, without using any third-party audience measurement tool.

This data may be shared by the Company with any third party responsible for performing, processing, or managing the Services.

However, in certain situations, the Company may disclose or share a User's personal data with other third parties, including:

with the User's consent;

to comply with the law, applicable regulations, any legal proceedings, court decisions, or any other case of mandatory disclosure; or

to protect the rights, property, or safety of the Site, its members, or the public.

ARTICLE 7 – LIABILITY

7.1 Use of the Site

The Company's role is limited to the technical provision of the Services to Users.

The User is solely responsible for the consequences of using the Site and for the content of the Files uploaded via the Services.

The User must ensure that their use of the Site complies with legal and regulatory provisions as well as with these Terms and Conditions.

The Company has no general obligation to monitor data and content uploaded by Users, nor any obligation to remove content that does not appear to be manifestly unlawful.

The information published on the Site does not constitute advice; the Company is not liable for the use made of it.

7.2 General Provisions

The Company is not liable for indirect or unforeseeable losses or damages, including loss of profit, loss of opportunity or corruption of files or data.

The Company shall not be held liable for any delay or failure to perform this Contract resulting from a case of force majeure, as defined by the case law of French courts and tribunals.

ARTICLE 8 – RESTRICTION

The Company reserves the right to restrict, suspend, or delete, without prior notice or compensation, any User's access to the Site who uses the Services in an abusive or inappropriate manner, or even in the event of suspected illegal activity.

ARTICLE 9 – EVIDENCE AGREEMENT

Computer systems and files shall be deemed authoritative in the relationship between the Company and the User.

ARTICLE 10 – MISCELLANEOUS PROVISIONS

10.1. Severability

If any provision of this Agreement is or becomes illegal or unenforceable, this shall in no way affect the validity or enforceability of the other provisions of the Agreement.

10.2. Amendment of the Agreement

The Company reserves the right to modify, supplement, or replace these Terms and Conditions. Each User holding an account accepts the new Terms once, at their next sending or receipt of a File. If the User refuses the new provisions, they may at any time terminate this Agreement by deleting their account or cancelling their Subscription under the conditions of Article 3.2.

10.3. Language

These Terms are drawn up in French and translated into English. In the event of any discrepancy, the French version shall prevail.

ARTICLE 11 – DISPUTE RESOLUTION

The formation, interpretation, and validity of this Agreement are governed by French law, regardless of the User's country of origin or the country from which the User accesses the Site.

If the User is a professional within the meaning of the French Consumer Code, exclusive jurisdiction is expressly granted to the Economic Activities Court of Lyon (tribunal des activités économiques de Lyon).

The parties shall endeavor to resolve any dispute amicably.

In accordance with Article L. 612-1 of the French Consumer Code, the consumer, subject to Article L. 612- 2 of the Consumer Code, may submit a request for amicable resolution through mediation within a period of less than one year from their written complaint to the professional.

VOCRYPTE has designated, by registered membership number 16272/VM/2504, the SAS Médiation Solution as its consumer mediation entity.

To refer the matter to the mediator, the consumer must submit their request:

By email: contact@sasmediationsolution-conso.fr

In writing to: SAS Médiation Solution – 222 chemin de la bergerie 01800 Saint Jean de Niost

Or by completing the online form entitled "Contact the mediator" on the website https://www.sasmediationsolution-conso.fr

Regardless of the method of referral used, the request must imperatively include:

The applicant's postal, telephone, and email contact details,

The name, address, and registration number of the relevant professional with SAS Médiation Solution,

A brief summary of the facts,

A copy of the prior complaint,

Any documents necessary to process the request (order form, invoice, proof of payment, etc.)

LEGAL NOTICE

VOCRYPTE

Single-shareholder simplified joint-stock company (SASU) with a capital of 13 000 euros

Registered office: 12 Rue de la Part Dieu, 69003 Lyon, France

942 844 614 R.C.S Lyon

Publishing Director: Virgile Olive

Email: support@owltransfer.com

The Site is hosted by: Infomaniak Network SA, Rue Eugène-Marziano 25, 1227 Les Acacias, Geneva (Switzerland)